

Tax Year 2020 Summary

Volunteer Income Tax Assistance Program (VITA)

January - May 2021

Total Refund Amount

\$1,556,661

Average Refund: \$2,358

Total EITC Amount

\$503,442

Total CTC/Additional CTC: \$410,560

Total Returns Completed

821

Average AGI: \$22,859

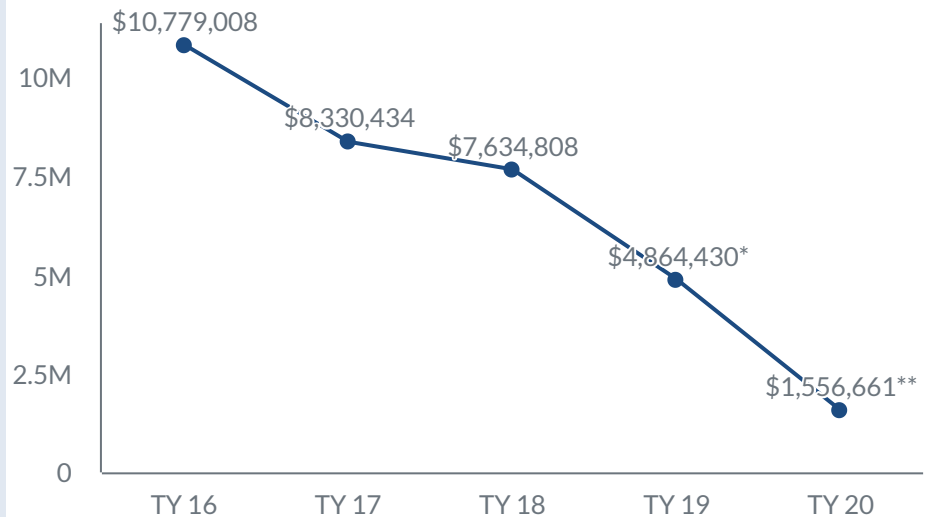
Value of the VITA Volunteers

\$45,236

Number of Hours: 1,585

5 Year Overview

Federal Refunds Received by Clients



VITA Sites

3



FSA Sites

3



Volunteers

27

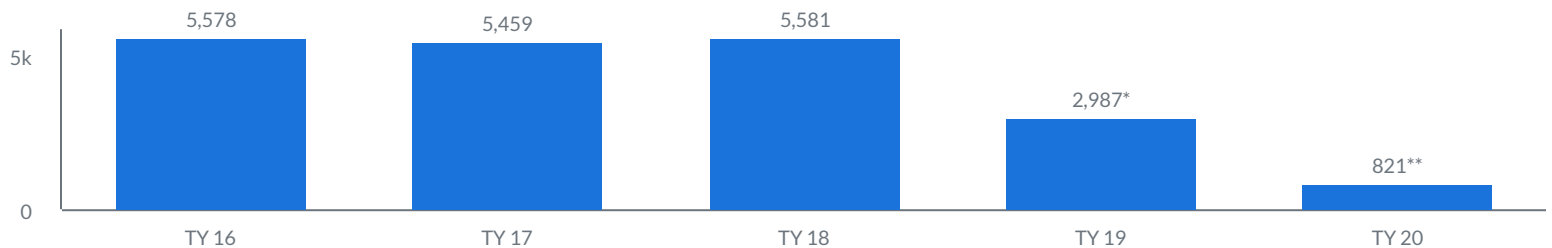


Rejection Rate

.005%



Federal Returns Completed by Tax Year



*In-person VITA services were suspended due to the pandemic in mid-March, accounting for TY 2019 decrease.

Due to safety precautions and health care guidelines during the pandemic, the IRS determined that the VITA program could not be operated at full capacity, with many sites temporarily closed for an undetermined period of time. Several alternative options for eligible residents to receive free income tax filing assistance were promoted, particularly those offered online or by phone. **It is worth noting that the AGI in TY 20 was \$6,069 less than the year prior, and the average return increased by \$646.

